National Bank

A Subsidiary of Access Bank PLC

Visa | Uber Eats Black November Campaign Terms and Conditions

Campaign Period

Valid until **30 November 2026**.

The following Terms and Conditions apply to the Visa and Uber Black November campaign. By participating in the promotion, participants confirm that they have read, understood and accepted these Terms and Conditions.

1. Campaign Overview

Uber Eats Promotional Offer – New Users Only

New Uber Eats users can enjoy KES 300 off each of their first two Uber Eats orders when they pay using a linked Visa card.

To qualify, participants must:

- Be first-time users of the Uber Eats app.
- Be located in Nairobi, Kenya.
- Apply the promotional code **EATSVISA.**
- Place qualifying orders with a minimum spend of KES 800 per order.
- Pay for each qualifying order using a linked Visa card.

The promotional code expires 14 days after it is applied. The offer is valid only until 30 November 2026, subject to the applicable redemption conditions.

The offer is subject to these Terms and Conditions and the applicable Uber Eats promotional terms.

How to Redeem the Offer

1. Download the Uber Eats app and create an account.
2. Open the app and navigate to Account, then Promotions.
3. Select the option to add or enter a promotional code.
4. Enter the promotional code **EATSVISA** and apply it.
5. Place a qualifying order and pay using your linked Visa card. The applicable discount will be applied to eligible orders in accordance with the offer terms.

2. Participation

1. Participants must link an eligible Visa card to their Uber account and use that card to pay for qualifying transactions for applicable offers to be redeemed.
2. Participation is subject to the eligibility requirements, campaign dates and redemption instructions specified in these Terms and Conditions.
3. Uber reserves the right to disqualify participants who engage in misuse, fraud, manipulation, circumvention or any breach of the applicable promotional terms.

4. By participating in the promotion, participants acknowledge that they have read, understood and accepted these Terms and Conditions.
5. Participants may only redeem the offer during the applicable promotional period and in accordance with the specified redemption process.

3. Promotional Benefit

The promotional benefit is personal to the eligible participant, non-transferable and not exchangeable for cash, goods or other services.

4. Limitation of Liability

Uber shall not be responsible for additional costs or expenses incurred by participants in connection with their participation in the promotion or use of the promotional benefit, except where liability cannot be excluded under applicable law.

Uber's liability in connection with the promotion shall be subject to applicable law and the relevant Uber Terms and Conditions.

Uber reserves the right to take appropriate action in cases of fraudulent activity by participants, in accordance with applicable law and the relevant promotional terms.

5. Questions and Complaints

For questions, complaints or assistance relating to the promotion, participants may access the Help section in the Uber app and contact Uber customer support.

6. Amendment or Cancellation of the Promotion

Uber reserves the right to amend, suspend or cancel the promotion where required by applicable laws or regulations, where continued implementation becomes impossible or impracticable, or where material changes in circumstances make continuation unreasonable or disproportionately costly.

Any amendment or cancellation shall be subject to applicable law and any relevant obligations to participants.

7. Frequently Asked Questions

1. **When does the campaign end?**

The Uber Eats Black November promotional offer is valid until 30 November 2026.

2. **Are all Visa cards eligible for the campaign?**

All Visa cards are eligible for the general awareness campaign, subject to the applicable Uber payment terms. The Uber Eats promotional offer is subject to the specific eligibility requirements outlined in these Terms and Conditions.

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3. **Can I use my Visa card on Uber anywhere in the world?**

The Uber Eats promotional offer described in these Terms and Conditions is available only to eligible new Uber Eats users in Nairobi, Kenya.

For More Information Contact:

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