

T's & C's Weekly and End-of-Month Cashback Campaign(POS & Online Card Transactions)

1.The Promotion:

The campaign aims to reward customers for using their cards to pay for goods and services over the period July 2026 to December 2026.

By participating in this Promotion, you will be deemed to have read, understood and accepted to be bound by these terms and conditions.

2. Target Audience-Active NBK cardholders (Debit, Credit and Prepaid)

3. Channels POS Terminals (in-store) and e-commerce/online shopping platforms

4. Campaign Duration: Six months- 18 July 2026 - 31 December 2026

5. Qualifying Spend Threshold - KES 10,000 and above for the weekly campaign
-KES 500 and above for the monthly campaign.

6. Cashback Reward- KES 1,000 for the weekly campaign, and up to 10,000 for the monthly campaign.

7. Eligibility Cap – Highest spenders both in volume and number of transactions up to 25 qualifying cardholders each month.

8. Issuing of Rewards

a) Customers will be notified by SMS/Email using the contact information provided to the Bank during account opening and Card onboarding

b) Cashback rewards will be credited to the qualifying customer account or card account within 30 days.

9. Disqualification:

a) Any participant found to be in violation of the campaign rules or engage in any fraudulent activities will be disqualified.

b) The campaign organizers reserve the right to disqualify any participant without providing a reason.

10. General Terms

a) Participants agree to abide by these campaign rules and decisions made by the campaign organizers.

b) The campaign organizers reserve the right to modify or cancel the campaign at any time, without prior notice.

c) The campaign organizers are not responsible for any technical issues, delays, or errors that may occur during the campaign.

For More Information Kindly Contact:

Cardservices@nationalbak.co.ke